



**GOAL 1
External
Communication**

Effectively communicate and demonstrate the significant value and worth of the Mental Health and Recovery Services Board to the three-county region we serve, fostering trust, understanding, support and engagement within our community.

**GOAL 2
Provider Support**

Provide support and resources to the dedicated providers delivering essential services within the tri-county area, recognizing their invaluable role in supporting individuals and promoting mental health and recovery, thereby fostering a strong and resilient provider network that can effectively meet the evolving needs of the community.

**GOAL 3
Staff Recruitment,
Retention and
Development**

Attract, retain and develop a highly skilled and dedicated staff at the Mental Health and Recovery Services Board, fostering a work environment that values professional growth, promotes employee well-being and enables us to deliver exceptional services to our community.

**GOAL 4
Equity in the
Availability
of Services**

To evaluate the equity in the availability and delivery of behavioral health services and disparities of the behavioral healthcare sector for minority community members across the life span in Allen, Auglaize, and Hardin Counties.

**GOAL 5
Buildings
and Facilities**

Maintain our present facilities, recognizing their value as vital resources for providers to deliver essential services to the community, while permitting the board to obtain sustainable income sources that assist with the fulfillment of our mission.

**GOAL 6
Services for
People Served**

Continue to provide accessible and compassionate resources for people in need, while understanding and adapting to the complex challenges individuals may face in their respective environments.

**GOAL 7
Financial
Stewardship and
Accountability**

Exercise prudent fiscal responsibility and effective stewardship of the tax dollars and physical resources entrusted to the Mental Health and Recovery Services Board, ensuring transparency, accountability and efficient utilization of funds and assets to maximize the impact of our programs and services for the benefit of the community we serve.

